



## How will I get my medicine when COVID is on our community?

*Do you take medicines you collect from the clinic or have delivered to you?*

Even if COVID is in the community we will make sure you can safely continue your medicines. It is important that you take your regular medicines to stay healthy and strong.

### **Your medicines will be delivered.**

We don't want you to come and wait in the clinic with people that may be sick, **so all medicines will be delivered. You will not be able to collect your medicines from the clinic.**

A driver will come to your house and leave the medicines at your door or gate. They will then go back to the car and toot the horn. They will also call you on the phone number the clinic has for you.

If you or a family member has not collected the medicines after 5 minutes they will be taken back to the clinic as we cannot leave medicines outside houses unattended.

If you need to order more of your medicines, including eye drops, puffers or insulin, call the clinic and they will collect the information about what you need over the phone and organise them to be dropped off.

**If you have any questions please call the clinic.**

